

GET READY for your loan servicer to CHANGE

Do you know who your student loan servicer is? If it is Fedloan, Navient or Granite State, it is possible that your loans will be moving to a different servicer. This change will not affect your loan's interest rate, terms, or available repayment plans.



What can you do to prepare?



Know who your servicer is. Log into studentaid.gov to view your current servicer's contact information.



Update your contact information with your servicer.



Visit your current servicer's website to review your student loan balance.



Download all account transactions and any other communication related to your loan



Look for more communication from your current servicer and the Department of Education about the loan transfer.



Be sure to fully read information received from your new servicer about your loan, which could be one of the following agencies: Aidvantage (Maximus), Ed Financial, MOHELA, Great Lakes Educational Loan Servicers, OSLA, or Nelnet.

Student loan Servicer	Website	Phone number
Navient	https://navient.com/	1-800-722-1300
Granite State	https://gsmr.org/	1-888-556-0022
HESC/Ed Financial	https://edfinancial.com/home	1-855-337-6884
MOHELA	https://www.mohela.com/	1-888-866-4352
Nelnet	https://www.nelnet.com/welcome	1-888-486-4722
FedLoan Servicing	https://myfedloan.org/	1-800-699-2908
Great Lakes	https://mygreatlakes.org/	1-800-236-4300
OSLA Servicing	https://public.osla.org/DLResources.aspx	1-866-264-9762
Aidvantage (Maximus)	https://maximus.com/aidvantage	

For more information
about the change or questions
about your educational debt



ALUMNI SUPPORT CENTER



866-508-0748 [option 7]



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