







# GET READY for your loan servicer to CHANGE



Do you know who your student loan servicer is? If it is Fedloan, Navient or Granite State, it is possible that your loans will be moving to a different servicer. This change will not affect your loan's interest rate, terms, or available repayment plans.

## What can you do to prepare?

-  Know who your servicer is. Log into [studentaid.gov](https://studentaid.gov) to view your current servicer's contact information.
-  Update your contact information with your servicer.
-  Visit your current servicer's website to review your student loan balance.
-  Download all account transactions and any other communication related to your loan.
-  Be sure to fully read information received from your new servicer about your loan.
-  Look for more communication from your current servicer and the Department of Education about the loan transfer.

### LOAN SERVICER AGENCIES:



Student Loan Servicer	Website	Phone Number
HESC/Ed Financial	<a href="https://edfinancial.com/home">https://edfinancial.com/home</a>	1-855-337-6884
MOHELA	<a href="https://www.mohela.com/">https://www.mohela.com/</a>	1-888-866-4352
Nelnet	<a href="https://www.nelnet.com/welcome">https://www.nelnet.com/welcome</a>	1-888-486-4722
FedLoan Servicing	<a href="https://myfedloan.org/">https://myfedloan.org/</a>	1-800-699-2908
Great Lakes	<a href="https://mygreatlakes.org/">https://mygreatlakes.org/</a>	1-800-236-4300
OSLA Servicing	<a href="https://public.osla.org/DLResources.aspx">https://public.osla.org/DLResources.aspx</a>	1-866-264-9762
Aidvantage (Maximus)	<a href="https://aidvantage.com">https://aidvantage.com</a>	1-800-722-1300

\* Navient loans have transitioned to Aidvantage, and Granite State loans have transferred to Ed Financial.

**For more information**  
about the change or questions  
about your educational debt



#### ALUMNI SUPPORT CENTER

-  866-508-0748 [option 7]
-  [alumnisupport@herzing.edu](mailto:alumnisupport@herzing.edu)